



CONSULTING SERVICES

Workgroup Optimization

Talk about how we talk before we talk

Workgroup Optimization

ProActive's Workgroup Optimization service is a product that helps team members identify and agree on a shared language and implement a set of shared expectations and tools for working effectively and communicating clearly with each other.

The communication skills learned through these sessions provide team members with specific conversation skills that can be utilized when confronted with difficult situations or problematic behaviours with a team member, a co-worker, a client or even friends and family members.

Our Strategic Approach

The Workgroup Optimization session will help team members consistently translate critical organizational values into concrete workplace behaviours in their day-to-day interactions, to drive business performance and maximize productivity and engagement .

Our Methodology

ProActive's ReSolutions consultants will provide a highly interactive, engaging 6-hour Workgroup Optimization session for all team members, consisting of both training and facilitated dialogue.

Building Personal Leadership Skills

The Workgroup Optimization session will focus on establishing the personal communication skills that are essential for the creation and maintenance of a cooperative, effective team. These skills are not always obvious and until they become a part of the way we do business, they are often not always easy. .

Engaging in Straight Talk™

Team members will be trained in how to use ProActive ReSolutions 6-step Straight Talk™ product in talking through difficult situations with each other.

Understanding the Workplace and Legal Compliance Requirements

Participants will identify and discuss the policies and laws that apply to their workplace and that are directly relevant to their workgroup interactions as well as conduct that might violate those policies. This gives a clear context to the importance of talking about how we talk about difficult situations, before the need to do so.

Additional on-going coaching support is available as part of an annual support package.

About ProActive ReSolutions

As pioneers and leaders in Building Respectful Workplaces, ProActive ReSolutions has been providing consulting and training solutions to global clients across multiple verticals since 2000.

ProActive Resolutions' consulting and training solutions are structured around standardized, evidence-based research. It is this core foundation that allows us to develop and customize consulting and training solutions to meet the needs of our global clients irrespective of their vertical and location.

Our integrated solutions philosophy allows us to develop and customize our consulting and training solutions around 3 key strategies:

- **PREVENTING** disrespectful workplace behaviours,
- **REPAIRING** relationships damaged by disrespectful behaviours and
- **PROTECTING** those at risk of violence in the workplace, community and home.

60K+ People Trained Globally and Counting.